

Did you know that **Habitat for Humanity of Lee and Hendry Counties, Inc.** is a non-profit HUD approved **housing counseling agency**? Meaning we provide educational workshops and a full spectrum of housing counseling services.

**What is Housing Counseling?** Our Housing Counseling program provides counseling to consumers on seeking, financing, maintaining, renting, or owning a home. Our HUD-certified Housing Advisors are experienced, trained professionals, who can provide you with one-on-one housing counseling and guidance to help you make the right choices. The guidance you receive is based on your need, plus, your current and future financial capability.



**Are you ready for Homeownership?** Through the counseling sessions, the **Housing Advisor** would be able to identify your needs, calculate your income, review your credit report and financial situation, determine how much you can afford, if you are ready to apply for a mortgage loan and evaluate your options.



**What if you are not ready for homeownership now?** We are here to help! The **Housing Advisor** would be able to provide the guidance you need to overcome obstacles, help you establish realistic achievable goals, create an action plan and evaluate your options.



**How do you get started?** If you need housing counseling on seeking, financing, maintaining, renting, or owning a home, complete the **Intake Packet** with forms and required documentation listed on [the next page](#). Once we receive your Intake Packet, we will be able to schedule an appointment with one of our Housing Advisors for your one-on-one counseling session.



**Where to submit your Intake Packet?** You can drop-off your **Intake Packet** at our North Fort Myers office during regular business hours (Monday – Friday from 9:00 am - 5:00 pm). Our Intake Coordinator will review it with you to make sure that your packet is complete. You can also mail it to our office (address below).

If you have questions related to the Intake Packet and how to get started with housing counseling, please contact our **Housing Counseling Team** by calling at **239-652-1675** or by e-mail: **[HousingCounseling@habitat4humanity.org](mailto:HousingCounseling@habitat4humanity.org)**

Please make sure to submit the following forms included in your Intake Packet:



### Housing Counseling Intake Form

Fill it out as accurately as possible. This is required for opening your housing counseling file.



### Monthly Household Spending Plan

Fill it out as accurately as possible. It will be reviewed during the one-on-one counseling session.



### Housing Counseling Disclosure Form

Please be sure to read it carefully. Then, sign to acknowledge you have read and understand the form.



### Privacy Statement and Notice

Please be sure to read it carefully. Then, sign to acknowledge you have read and understand the form.

Use the following **checklist** to help you collect everything you need before submitting your Intake Packet (please make copies of all **required documents**, if applicable).

- \$30 - Credit report fee (per individual)**
  - Personal check or Money Order, we do not accept cash
  - Soft inquiry, it will not impact your credit score
  
- Copies of Photo IDs (Driver's License)**
  - Please provide a legible copy of your photo ID in color
  
- Proof of Income**

If employed:

  - Copies of last 3 months of paystubs
  - Copies of two most recent tax returns (including W2 forms)

If self-employed:

  - Copies of two most recent tax returns (including 1099 forms and Schedule C)
  - Current year-to-date Profit & Loss Statement

Benefits (Social Security, Disability, Retirement), if applicable:

  - Copy of updated award letter stating the monthly benefit

Alimony/Child Support (if applicable):

  - Copy of court order showing amount awarded
  - Copy of case history showing amounts disbursed
  - If not court ordered, 6 months of payment history
  
- Bank Statements**
  - Copies of last 3 months of bank statements for all bank accounts

+ Other documentation may be requested during the housing counseling process

**Note:** If we do **NOT** receive a complete Intake Form along with all the required documentation and credit report fee, we will **NOT** be able to schedule your appointment with a Housing Advisor.

**FOR INTERNAL USE**

Date Received: \_\_\_\_\_

CM#: \_\_\_\_\_

Housing Advisor: \_\_\_\_\_

**THIS IS NOT AN APPLICATION FOR THE HABITAT HOMEOWNERSHIP PROGRAM**



**HOUSING COUNSELING INTAKE FORM**

Please print clearly and complete the required information as accurate as possible



**WHICH OF THE FOLLOWING HOUSING COUNSELING SERVICES ARE YOU INTERESTED IN? (CHECK ALL THAT APPLY)**

- Pre-purchase/Homebuying     Financial management     Discuss a fair housing rights violation     Rental topics
- Prevent foreclosure     Maintain a home     Transition from homelessness     Other

**CLIENT 1**

Name: \_\_\_\_\_

Birth Date (MM/DD/YYYY) \_\_\_\_\_

Social Security Number \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Time at current address: \_\_\_\_\_

**Race (please select):**

- White     Black or African American     American Indian/Alaskan Native
- Native Hawaiian/Other Pacific Islander     Asian     Asian and White
- American Indian or Alaska Native and White     Other Multiple Race
- Black or African American and White
- American Indian or Alaska Native and Black or African American

**Ethnicity (please select "yes" or "no").**

Hispanic:     Yes     No

You should select both a "Race" category and a "yes" or "no" for Hispanic origin)

Are you a U.S. citizen or a Permanent Resident?

Yes     No

**Marital Status (please select):**

Single     Married     Divorced     Separated     Widowed

**Gender (please select):**     Male     Female

**Disabled (please select) ?**     Yes     No

**Education (please select):**

- Below High School Diploma     High School Diploma or Equivalent
- Two-Year College     Bachelors Degree
- Masters Degree     Above Masters Degree

**CLIENT 2**

Name: \_\_\_\_\_

Birth Date (MM/DD/YYYY) \_\_\_\_\_

Social Security Number \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Time at current address: \_\_\_\_\_

**Race (please select):**

- White     Black or African American     American Indian/Alaskan Native
- Native Hawaiian/Other Pacific Islander     Asian     Asian and White
- American Indian or Alaska Native and White     Other Multiple Race
- Black or African American and White
- American Indian or Alaska Native and Black or African American

**Ethnicity (please select "yes" or "no").**

Hispanic:     Yes     No

You should select both a "Race" category and a "yes" or "no" for Hispanic origin)

Are you a U.S. citizen or a Permanent Resident?

Yes     No

**Marital Status (please select):**

Single     Married     Divorced     Separated     Widowed

**Gender (please select):**     Male     Female

**Handicapped (please select) ?**     Yes     No

**Education (please select):**

- Below High School Diploma     High School Diploma or Equivalent
- Two-Year College     Bachelors Degree
- Masters Degree     Above Masters Degree

**List last 2 years of employment history**

EMPLOYMENT - CLIENT 1	EMPLOYMENT - CLIENT 2
<b>Current Employer:</b> _____	
Title _____ Hire Date (mm/dd/yy) _____ Phone: _____	Title _____ Hire Date (mm/dd/yy) _____ Phone: _____
Address _____	
City _____ State _____ Zip Code _____  Please select: <input type="checkbox"/> Part-time # Hours per week: _____ <input type="checkbox"/> Full-time # Hours per week: _____  Pay Rate: \$ _____ Is this amount paid <input type="checkbox"/> Hourly <input type="checkbox"/> Weekly <input type="checkbox"/> Every 2 weeks <input type="checkbox"/> Bi-monthly <input type="checkbox"/> Monthly	City _____ State _____ Zip Code _____  Please select: <input type="checkbox"/> Part-time # Hours per week: _____ <input type="checkbox"/> Full-time # Hours per week: _____  Pay Rate: \$ _____ Is this amount paid <input type="checkbox"/> Hourly <input type="checkbox"/> Weekly <input type="checkbox"/> Every 2 weeks <input type="checkbox"/> Bi-monthly <input type="checkbox"/> Monthly
<b>If you have a second job, please specify:</b>	
<b>Other Employer:</b> _____	
Title _____ Hire Date (mm/dd/yy) _____ Phone: _____	Title _____ Hire Date (mm/dd/yy) _____ Phone: _____
Address _____	
City _____ State _____ Zip Code _____  Please select: <input type="checkbox"/> Part-time # Hours per week: _____ <input type="checkbox"/> Full-time # Hours per week: _____  Pay Rate: \$ _____ Is this amount paid <input type="checkbox"/> Hourly <input type="checkbox"/> Weekly <input type="checkbox"/> Every 2 weeks <input type="checkbox"/> Bi-monthly <input type="checkbox"/> Monthly	City _____ State _____ Zip Code _____  Please select: <input type="checkbox"/> Part-time # Hours per week: _____ <input type="checkbox"/> Full-time # Hours per week: _____  Pay Rate: \$ _____ Is this amount paid <input type="checkbox"/> Hourly <input type="checkbox"/> Weekly <input type="checkbox"/> Every 2 weeks <input type="checkbox"/> Bi-monthly <input type="checkbox"/> Monthly
<b>If less than 2 years at current employment:</b>	
<b>Previous Employer:</b> _____	
Title _____ Hire Date (mm/dd/yy) _____ to _____ Last working Date (mm/dd/yy) _____ Phone: _____	Title _____ Hire Date (mm/dd/yy) _____ to _____ Last working Date (mm/dd/yy) _____ Phone: _____
Address _____	
City _____ State _____ Zip Code _____  Please select: <input type="checkbox"/> Part-time # Hours per week: _____ <input type="checkbox"/> Full-time # Hours per week: _____  Pay Rate: \$ _____ Was this amount paid <input type="checkbox"/> Hourly <input type="checkbox"/> Weekly <input type="checkbox"/> Every 2 weeks <input type="checkbox"/> Bi-monthly <input type="checkbox"/> Monthly	City _____ State _____ Zip Code _____  Please select: <input type="checkbox"/> Part-time # Hours per week: _____ <input type="checkbox"/> Full-time # Hours per week: _____  Pay Rate: \$ _____ Was this amount paid <input type="checkbox"/> Hourly <input type="checkbox"/> Weekly <input type="checkbox"/> Every 2 weeks <input type="checkbox"/> Bi-monthly <input type="checkbox"/> Monthly

**Continue listing previous employers on a separate sheet of paper (if needed)**

**HOUSEHOLD INFORMATION**

**Current Housing Arrangement (please select):**

- Rent    Homeless    Homeowner with mortgage    Living with a family member and not paying rent    Homeowner with a mortgage paid off

**Rural Area Status (please select):**

- Household lives in a rural area  
 Household does not live in a rural area

**Limited English Proficiency Status (please select):**

- Household is Limited English Proficient  
 Household is not Limited English Proficient

**Are you a first Time Buyer (you do not currently own a home and have not owned a home in the past 3 years?)**

- Yes    No

**Annual Family or Household Income :**   \$ \_\_\_\_\_

**Household Type (please select the most accurate)?**

- Female headed single parent household    Male headed single parent household    Single adult    Two or more unrelated adults  
 Married with children    Married without children    Other, explain: \_\_\_\_\_

**Family/Household Size :** \_\_\_\_\_ **How many dependents?** \_\_\_\_\_

**What ages are they?** \_\_\_\_\_

**Are there non-dependents who will be living in the home?**

- Yes    No

*If yes, list below:*

Relationship \_\_\_\_\_ Age \_\_\_\_\_

Relationship \_\_\_\_\_ Age \_\_\_\_\_

**Referred to by (please select all that apply):**

- Print Advertisement    Bank    Government    Realtor    Radio/TV    Newspaper Article    Staff/Board Member    Walk-in    Friend

*If you were referred by a bank, which one?* \_\_\_\_\_

*If referred by another source not listed above, which one?* \_\_\_\_\_

**INCOME Please Print Clearly**

<b>Type of Income</b>	<b>CLIENT 1 Monthly Amount \$</b>	<b>CLIENT 2 Monthly Amount \$</b>
Primary Employment		
Other Employment (if applicable)		
Self-employment Income		
Social Security		
Retirement Pension		
Alimony/Child Support		
Public Assistance		
Other Income		

**Please answer the following questions:**

*Can you document your child support/alimony income?*

**CLIENT 1**

- Yes    No

**CLIENT 2**

- Yes    No

*If yes, how long will it continue?*

\_\_\_\_\_

\_\_\_\_\_

*If your child or a family member receives SSI, how many more years will the payments continue?*

\_\_\_\_\_

\_\_\_\_\_

*If you receive disability income, is it for a permanent disability?*

- Yes    No

- Yes    No

**LIABILITIES/DEBT**

**Please Print Clearly**

Please list any debts you have, including credit cards, auto loans, student loans, personal loans and child support.

Do NOT include rent or utilities.

Paid To	CLIENT 1		CLIENT 2	
	Monthly Payment \$	Current Balance	Monthly Payment \$	Current Balance
1. Auto Loan				
2. Credit Card 1				
3. Credit Card 2				
4. Credit Card 3				
5. Credit Card 4				
6. Student Loan				
7. Personal Loan				
8. Furniture Store				
9. Child Support				
10. Other				

Please use additional sheets if necessary.

Please answer the following questions:

	CLIENT 1	CLIENT 2
Do you make payments on time?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Are you currently in Chapter 13 bankruptcy?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Have you had a Chapter 7 bankruptcy? If yes, when was it discharged? _____	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Within the past 3 years, have you had a property foreclosed? If yes, specify the date. _____	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

**ASSETS / SAVINGS / INVESTMENTS**

**Please Print Clearly**

Please list the approximate value of the following:

	Current balance in \$	
	CLIENT 1	CLIENT 2
Checking account		
Savings account		
Cash		
CDs		
Securities (stocks, bonds, etc.)		
Retirement accountS (e.g. 401k or IRA)		
Other Liquid Funds		

Are you about to receive additional funds (e.g., tax refunds, property sales, etc.)? (select)  Yes  No  
 If yes, how much? \$ \_\_\_\_\_

Please complete **Spending Plan** (Attachment #1)

**REQUIRED DOCUMENTATION (Please include)**

You are required to submit the documentation listed in the "Checklist for your One-on-One Counseling Session"

**ADDITIONAL INFORMATION**

	<b>CLIENT 1</b>	<b>CLIENT 2</b>
Have you owned a home in the last three (3) years?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Are you a Veteran?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you have a contract on a house at this time?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Are you currently working with a real-estate agent?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Most convenient time for an individual appointment?	<input type="checkbox"/> AM <input type="checkbox"/> PM	<input type="checkbox"/> AM <input type="checkbox"/> PM

**AUTHORIZATION**

I authorize the Housing Advisors to:

- (a) pull my/our credit report to review my/our credit file for housing counseling in connection with my pursuit on a loan to purchase real property;
- (b) pull my/our credit report and review my/our credit file for informational inquiry purposes; and
- (c) to share my/our personal and financial information with my lender in connection with my pursuit of a loan to purchase a home.

I/We understand that the Housing Advisor provide confidential pre-purchase & post-purchase housing counseling after which I will receive a written **action plan** consisting of recommendations for handling my credit and finances, possibly including referrals to other agencies as appropriate;

I/We understand that a housing advisor may answer questions and provide information but not give legal advice. If I want legal advice, I will be referred for appropriate assistance

I/We understand that any intentional or negligent representation(s) of the information contained on this form may result in civil liability and/or criminal liability under the provisions of Title 18, United States Code, Section 1001.

\_\_\_\_\_  
*Client 1 - Signature*

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*Client 2 - Signature*

\_\_\_\_\_  
*Date*

**Monthly Household Spending Plan**

**Attachment #1**

A good budget is a Spending Plan that includes everything you will spend and stays within your income. If we don't budget, we lose control of our expenses, and can't even figure out where the money went.

<b>Name:</b>
<b>Address:</b>
<b>E-mail:</b>

<b>Date:</b>
<b>Phone #:</b>

<b>Income</b>	Employment	
	Overtime	
	Interest & Dividend	
	Net Rental Income	
	Bonuses	
	Commissions	
	Social Security	
	Child Support	
	Alimony	
	Retirement Pension	
	Unemployment	
	Other	
	Withholding	(                      )
<b>Net Income:</b>		

<b>Fixed Expenses</b>	Auto Insurance	
	Auto Loan	
	Auto Repairs / Maint	
	Gasoline	
	Child Support / Alimony	
	Credit Card Min Payments	
	Credit Collections	
	Housing Payment	
	Payday Loan	
	Personal Loan	
	Student Loan	
	Medical Bills	
	Medications	
	Savings/Emergency Fund	
	Tax	
	Internet	
	Cable TV	
Cell Phone		
Electricity		
Water/Sewer		
Land Line		
Miscellaneous		
<b>Discretionary Expenses</b>	Charity	
	Dining	
	Food and Groceries	
	Gifts	
	Public Transportation	
	Pet Expenses	
	Child Care	
	Clothing	
	Fitness Membership	
	Laundry / Cleaning	
Entertainment		
Miscellaneous		
<b>Total Expenses:</b>		

<b>Net Income:</b>	<input type="text"/>
<b>Total Expenses:</b>	<input type="text"/>
<b>Net Surplus (Deficit):</b>	<input type="text"/>
<b>Savings Balance:</b>	<input type="text"/>

**Stick to your budget and track your expenses each month**

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**Client 1- Signature**

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**Client 1- Signature**

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**Housing Advisor**





Habitat for Humanity of Lee and Hendry Counties, Inc.  
Housing Counseling Program  
1288 N. Tamiami Trail, N. Fort Myers, FL 33903  
Ph: (239) 652-4663 / Fax: (239) 652-0386



## **HOUSING COUNSELING PROGRAM DISCLOSURE FORM**

**NOTE:** *If you have an impairment, disability, language barrier, or otherwise require an alternative means of completing this form or accessing information about our housing counseling program, please inform our housing counselor program staff so alternative accommodations may be arranged.*

**Agency Description and Program Purpose:** Habitat for Humanity of Lee and Hendry Counties, Inc. is a nonprofit, HUD-approved comprehensive housing counseling agency. We provide education workshops and a full spectrum of housing counseling including pre-purchase, foreclosure prevention and non-delinquency post-purchase counseling. We serve all clients regardless of income, race, color, religion/creed, sex, national origin, age, family status, disability, or sexual orientation/gender identity. We administer our programs in conformity with local, state, and federal anti-discrimination laws, including the federal Fair Housing Act (42 USC 3600, et seq.).

### **Services Offered**

**Pre-purchase Homebuyer Counseling** – One-on-one counseling for workshop participants is provided on all topics covered in the workshops and will offer assistance in developing an action plan to help homebuyers reach their home buying goal.

**Fair Housing Pre-Purchase Education Workshops** – Group workshops on topics to help homebuyers understand Fair Housing, identify discrimination and steps to take if you think you are a victim of housing discrimination. Taught in conjunction with the Predatory Lending Education Workshop.

**Predatory Lending Education Workshops** – Group workshops on topics to help homebuyers identify predatory lenders and tips to avoid becoming a victim of a predatory lender. Taught in conjunction with the Fair Housing Pre-Purchase Education Workshop.

**Pre-Purchase Homebuyer Workshops** – HUD approved 8-hour group workshop on topics that will prepare the homebuyer to make informed home purchase decisions. Topics include homebuyer readiness, managing money, understanding credit, obtaining a mortgage loan, shopping for a home, and protecting your investment.

**Mortgage Delinquency and Default Resolution Counseling** – One-on-one counseling designed to help homeowners get current on their mortgage payments, work out a payment agreement with their lender, or navigate the sale or foreclosure process.

**Resolving/Preventing Mortgage Delinquency Workshops** – Group workshops on topics to help homeowners avoid becoming delinquent on their mortgage and information on how to resolve delinquent mortgage payments.

**Financial Management/Budget Counseling** – One-on-one counseling designed to help individuals create and manage a budget, manage household debt, and learn ways to reach financial goals.

**Financial, Budgeting and Credit Workshops** – Group workshops to prepare individuals to make wise financial decisions. Topics include preparing and managing a budget, managing, and reducing debt, and tips and tools for managing and saving money.

**Home Improvement and Rehabilitation Counseling** – One-on-one counseling designed to assist in developing an action plan to help homeowners reach their home improvement or home rehabilitation goals.

**Post-Purchase Homeowner Workshops** – Group workshops on topics to prepare homeowners for the opportunities and challenges brought about by buying a new home. Topics include benefits of homeownership, money matters, maintaining your home and community involvement.

**Additionally, Habitat for Humanity of Lee and Hendry Counties, Inc. has homebuyer program, an owner-occupied repair program and a rental program for residents of Lee and Hendry Counties. You are not obligated to participate in this or other Habitat for Humanity programs and services while you are receiving housing counseling from our agency.**

**As a housing counseling program participant, please affirm your roles and responsibilities along with the following disclosures and initial, sign, and date the form on the following page.**

<b>Client and Counselor Roles and Responsibilities in One-on-One Counseling</b>	
<b>Counselor’s Roles and Responsibilities</b>	<b>Client’s Roles and Responsibilities</b>
<ul style="list-style-type: none"> <li>➤ Reviewing your housing goal and your finances; which include your income, debts, assets, and credit history.</li> <li>➤ Preparing a Client Action Plan that lists the steps that you and your counselor will take to achieve your housing goal.</li> <li>➤ Preparing a household budget that will help you manage your debt, expenses, and savings.</li> <li>➤ Your counselor is not responsible for achieving your housing goal but will provide guidance and education in support of your goal.</li> <li>➤ Neither your counselor nor Habitat for Humanity’s employees, agents, or directors may provide legal advice.</li> </ul>	<ul style="list-style-type: none"> <li>➤ Completing the steps assigned to you in your Client Action Plan.</li> <li>➤ Providing accurate information about your income, debts, expenses, credit, and employment.</li> <li>➤ Attending meetings, returning calls, providing requested paperwork in a timely manner.</li> <li>➤ Notifying Habitat for Humanity or your counselor when changing housing goal.</li> <li>➤ Attending educational workshop(s) as recommended.</li> <li>➤ Retaining an attorney if seeking legal advice and/or representation in matters such as foreclosure or bankruptcy protection.</li> </ul>
<p><b>Termination of Service: Failure to work cooperatively with your housing counselor and/or Habitat for Humanity will result in the discontinuation of counseling services. This includes, but is not limited to, missing three consecutive appointments, failure to provide necessary documents for workout resolution, withholding pertinent information pertaining to your case and failure to inform Habitat for Humanity of assistance received from another agency within the last year.</b></p>	

**Agency Conduct:** No Habitat for Humanity of Lee and Hendry Counties, Inc. employee, officer, director, contractor, volunteer, or agent shall undertake any action that might result in, or create the appearance of, administering counseling operations for personal or private gain, provide preferential treatment for any person or organization, or engage in conduct that will compromise our agency’s compliance with federal regulations and our commitment to serving the best interests of our clients.

**Agency Relationships:** Habitat for Humanity of Lee and Hendry Counties, Inc’s Counseling Program has professional affiliations with HUD, The State of Florida, Lee County, Hendry County, The City of Fort Myers, The City of Cape Coral, The City of Bonita Springs, the City of Labelle, Florida Housing Coalition, and banks including SunTrust Bank, Iberia

Bank, Florida Community Bank, BB&T, FineMark, EverBank, Regions, Bank of America, and Northern Trust. As a housing counseling program participant, you are not obligated to use the products and services of Habitat for Humanity of Lee and Hendry Counties, Inc., or our industry partners.

**Alternative Services, Programs, and Products & Client Freedom of Choice:** Habitat for Humanity of Lee and Hendry Counties, Inc. has a homebuyer program. However, you are not obligated to participate in this or other Habitat for Humanity programs and services while you are receiving housing counseling from our agency. You may consider seeking alternative products and services from entities including the Federal Housing Administration (FHA), Lee County Housing Development Corporation, and USDA for first-time homebuyer loan programs. You are entitled to choose whatever real estate professionals, lenders, and lending products that best meet your needs.

**Referrals and Community Resources:** You will be provided a community resource list which outlines the county and regional services available to meet a variety of needs, including utilities assistance, emergency shelter, transitional housing, food banks, and legal aid assistance. This list also identifies alternative agencies that provide services, programs, or products identical to those offered by Habitat for Humanity and its exclusive partners and affiliates.

**Privacy Policy:** I/we acknowledge that I/we received a copy of the following:

- \_\_\_\_\_ Habitat for Humanity of Lee and Hendry Counties, Inc’s Privacy Policy
- \_\_\_\_\_ “Know the Signs of Housing Discrimination” sheet
- \_\_\_\_\_ “For Your Protection: Get a Home Inspection” sheet

**Errors and Omissions and Disclaimer of Liability:** I/we agree Habitat for Humanity of Lee and Hendry Counties, Inc., its employees, agents, and directors are not liable for any claims and causes of action arising from errors or omissions by such parties or related to my participation in Habitat for Humanity of Lee and Hendry Counties, Inc’s. counseling program, and I hereby release and waive all claims of action against Habitat for Humanity of Lee and Hendry Counties, Inc., and its affiliates. I have read this document, understand that I have given up substantial rights by signing it, and have signed it freely and without any inducement or assurance of any nature and intend it to be a complete and unconditional release of all liability to the greatest extent allowed by law. If any provision of this document is unenforceable, it shall be modified to the extent necessary to make the provision valid and binding, and the remainder of this document shall remain enforceable to the full extent allowed by law.

**Quality Assurance:** In order to assess client satisfaction and in compliance with grant funding requirements, Habitat for Humanity of Lee and Hendry County, Inc., or one of its partners, may contact you during or after the completion of your housing counseling service. You may be requested to complete a survey asking you to evaluate your client experience. Your survey data may be confidentially shared with Habitat for Humanity of Lee and Hendry Counties, Inc. grantors such as HUD or one of our professional affiliates.

**I/we acknowledge that I/we received, reviewed, and agree to Habitat for Humanity of Lee and Hendry Counties, Inc’s Housing Counseling Program Disclosures.**

_____	_____	_____
<b>Signature</b>	<b>Client Printed Name</b>	<b>Date</b>
_____	_____	_____
<b>Signature</b>	<b>Client Printed Name</b>	<b>Date</b>



**Habitat for Humanity of Lee and Hendry Counties, Inc.  
Privacy Statement and Notice**

At Habitat for Humanity of Lee and Hendry Counties, Inc., we are committed to keeping your information private. We recognize the importance clients, applicants, partner families, tenants, and homeowners place on the privacy and confidentiality of their information. While new technologies allow us to more efficiently serve our customers, we are committed to maintaining privacy standards that are synonymous with our established and trusted name.

When collecting, storing, and retrieving client, applicant, partner family, tenant, and homeowner data –such as tax returns, pay stubs, credit reports, employment verifications and payment history– internal controls are maintained throughout the process to ensure security and confidentiality.

We collect nonpublic personal information about you from the following sources:

- Information we receive from you on intake forms, applications or other forms;
- Information about your transactions with us, our affiliates, or others;
- Information we receive from a consumer reporting agency;
- Information we receive from you during interviews

We may disclose the following kinds of nonpublic personal information about you:

- Information we receive from you on intake forms, applications or other forms, such as name, address, social security number, income, age, assets, family size, ethnicity, and other information from the intake form/application;
- Information about your transactions with us, our affiliates, or others such as your payment history or amounts due to us;
- Information we receive from a consumer reporting agency such as your credit history;
- Information gathered from interviews with us, such as family size

Habitat for Humanity of Lee and Hendry Counties, Inc., employees and volunteers are subject to a written policy regarding confidentiality and access to applicant data is restricted to staff and volunteers on an as-needed basis. Information is used for lawful business purposes and is never shared with third parties without your consent, except as permitted by law. As permitted by law, we may disclose nonpublic personal information about you to the following types of third parties:

- Financial service providers, such as mortgage servicing agents or banks providing loan funding;
- Nonprofit organizations, public sector agencies or governments

We may also disclose nonpublic information about you to nonaffiliated third parties as permitted by law, in connection with our normal operating practices.

We do not disclose any nonpublic personal information about you to anyone, except as permitted by law. We maintain physical, electronic and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

I acknowledge that I have received a copy of Habitat for Humanity of Lee and Hendry Counties, Inc. Privacy Statement and Notice.

Client Signature

Date

Client Signature

Date

\_\_\_\_\_

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